Privacy Policy

Effective Date: 21/06/2025
Website: www.mackaykartclub.com.au

Mackay Kart Club Inc. ("MKC", "we", "us", "our") is committed to protecting your privacy and handling your personal information responsibly and in accordance with the **Privacy Act 1988 (Cth)** and the **Australian Privacy Principles (APPs)**.

This Privacy Policy explains how we collect, use, store, and disclose your personal information when you visit our website or engage with our services.

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1. What Personal Information We Collect

We may collect the following types of personal information:

- Full name
- Date of birth
- Email address
- Phone number
- Postal address
- Emergency contact details
- Membership details
- Payment and transaction information
- IP address and website usage data

We only collect personal information that is reasonably necessary for our functions and activities, such as processing memberships, event registrations, or communicating with you.

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2. How We Collect Personal Information

We collect personal information:

- When you register as a member or participant
- When you book events or practice sessions
- When you contact us via the website, email, phone, or in person
- When you complete forms or surveys
- Automatically through your use of the website (e.g., IP address, browser type)

We may also receive personal information from third parties with your consent or where legally permitted.

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3. Use of Personal Information

We use your personal information to:

- Register and manage club memberships
- Book and manage racing events or practice sessions
- Communicate with you about club news, events, and updates
- Ensure the safety and administration of our events
- Process payments and issue receipts
- Improve website functionality and user experience
- Comply with legal obligations

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4. Disclosure of Personal Information

We do not sell or rent your information. We may disclose your personal information to:

- Committee members or volunteers for club operations
- Motorsport Australia (or other regulatory bodies) as required
- Service providers who assist us (e.g., website hosting, payment gateways)
- Emergency services or medical personnel in case of an incident
- Legal or regulatory authorities if required by law

All third parties we engage are required to handle your information in compliance with this policy and relevant laws.

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5. Storage and Security

We take reasonable steps to protect your personal information from misuse, loss, unauthorized access, modification, or disclosure. This includes:

- Secure servers and encrypted communications
- Restricted access to personal information
- Regular data backups and system monitoring

If a data breach occurs that is likely to result in serious harm, we will notify you and the Office of the Australian Information Commissioner (OAIC) as required.

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6. Accessing and Correcting Your Information

You have the right to:

- Access the personal information we hold about you

- Request correction of any inaccurate, out-of-date, or incomplete information

To make a request, please contact us using the details at the end of this policy. We may need to verify your identity before providing access.

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7. Cookies and Website Analytics

Our website may use cookies and analytics tools (e.g., Google Analytics) to improve user experience and gather usage statistics. This may include data such as:

- Browser type and version
- Pages visited and time spent
- Referring website addresses

You can manage your cookie preferences via your browser settings.

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8. Third-Party Links

Our website may contain links to external websites. We are not responsible for the privacy practices or content of those sites. We encourage you to review the privacy policies of third-party websites you visit.

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9. Changes to This Policy

We may update this Privacy Policy from time to time to reflect changes in legislation or our operations. Updates will be posted on our website with the effective date.

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10. Contact Us

For questions, concerns, or requests regarding your privacy or this policy, please contact:

Mackay Kart Club Inc.
Email: secretary@mackaykartclub.com
Address: 21 Grants Rd, Palymra QLD 4751, Australia

If you are not satisfied with our response, you may contact the **Office of the Australian Information Commissioner (OAIC)** at www.oaic.gov.au.